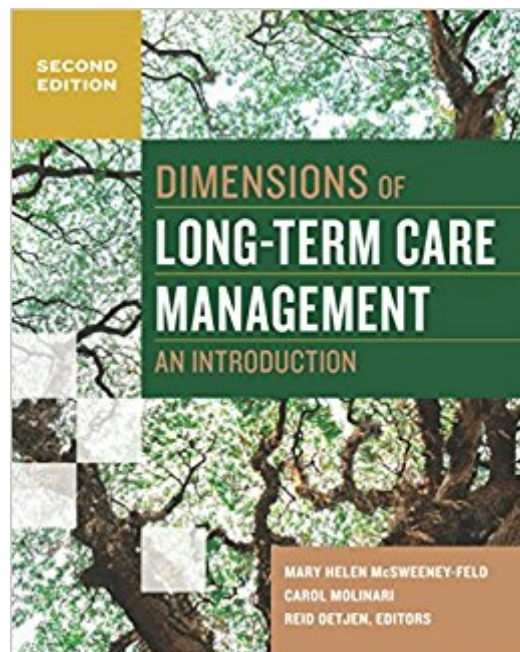




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# Dimensions Of Long-Term Care Management: An Introduction, Second Edition



## Synopsis

The field of long-term care is experiencing significant growth and near-constant change. Older adults and people with disabilities today make up a larger segment of society than ever before, and with this shift in demographics comes an increased demand for long-term services and supports. Technological advancements and evolving consumer preferences are reshaping the services that people want and need, and new models of care reflect a shift in emphasis from institutional to community-based settings. The Affordable Care Act (ACA) and other reform efforts have introduced new regulations, requirements, and pressures for long-term care providers; however, they have also brought new opportunities. This introductory book examines the various dimensions of long-term care and explores the facets of management essential to success in this rapidly changing environment. The first part of the book provides an overview of key definitions, settings, policy issues, and trends in the delivery of long-term services and supports. The second part relates aspects of management including leadership, human resources, marketing, facility management, regulatory and legal issues, and financing to long-term care. Significantly revised and updated, this edition includes four new chapters, addressing the following topics: Delivery of long-term services and supports under the ACA; Transitions between acute care, residential long-term care, and home and community-based care settings; The implications of global trends in long-term care policies and services; Quality improvement tools and reform-driven requirements for safety and transparency. Additional updates for this edition focus on specialized care for individuals with chronic and disabling conditions, new technologies that maintain patients health information and enhance communication, and the challenges in assembling and retaining an effective direct care workforce.

## Book Information

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## Customer Reviews

Mary Helen McSweeney-Feld, PhD, is an associate professor in the healthcare management program at the College of Health Professions at Towson University in Towson, Maryland. She has authored numerous publications in the healthcare and long-term care administration fields, with an emphasis on finance and long-term care issues. Dr. McSweeney-Feld has been involved in a variety of national and state grant and demonstration programs focusing on such topics as Alzheimer's disease, long-term direct care workers, and emergency preparedness for long-term care administrators. Her professional association activities include work with the American College of Health Care Administrators and the American College of Healthcare Executives, and she was a participant in the 2015 White House Conference on Aging. She has also participated in education and academic program accreditation activities for the Association of University Programs in Health Administration and the National Association of Long-Term Care Administrator Boards. Dr. McSweeney-Feld holds a BA in English and political science from Wellesley College, an MPhil in economics from Columbia University, and a PhD in health economics from the Graduate Center of the City University of New York. She is a licensed nursing home administrator.

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Reid Oetjen, PhD, is an associate professor and chair of the Department of Health Management and Informatics at the University of Central Florida. He teaches courses at both graduate and undergraduate levels, with an emphasis on long-term care administration, healthcare quality management, human resources management, leadership, and the aging of the population. Dr. Oetjen has authored numerous peer-reviewed publications and regularly presents his research at academic and practitioner conferences. His research foci are long-term care quality, the development of tools for healthcare practitioners, and the scholarship of teaching and learning. Dr. Oetjen earned his bachelor of arts degree from the Pennsylvania State University in 1990 and is a two-time graduate from the University of Central Florida, having earned a master of science degree in health services administration in 2002 and a doctorate in public affairs in 2004. Dr. Oetjen also served as an

assistant administrator for a national skilled nursing facility chain and spent ten years as an operations manager for a major international airline.

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